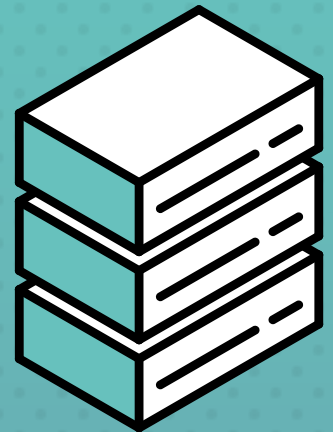


# INFRASTRUCTURE TECHNICIAN



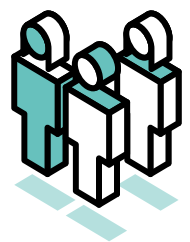
FUNDING  
**£15,000**

15 MONTHS  
**LEVEL 3**

On this Infrastructure Technician Level 3 apprenticeship programme, learners will become competent first line support for your business and customers. During this apprenticeship they will gain seven qualifications, with six of them being from vendors including Microsoft and BCS. This programme is ideal for those starting their IT career and can lead to a higher apprenticeship in a more specialist field.

**98%**

EMPLOYER  
SATISFACTION\*



**PROVIDER OF PROFESSIONAL QUALIFICATIONS**

CompTIA

Microsoft  
Technology  
Associate

CISCO

BCS  
The  
Chartered  
Institute  
for IT



**97%**

APPRENTICE  
SATISFACTION\*

**EMPLOYERS THAT WE WORK WITH**



VIACOM

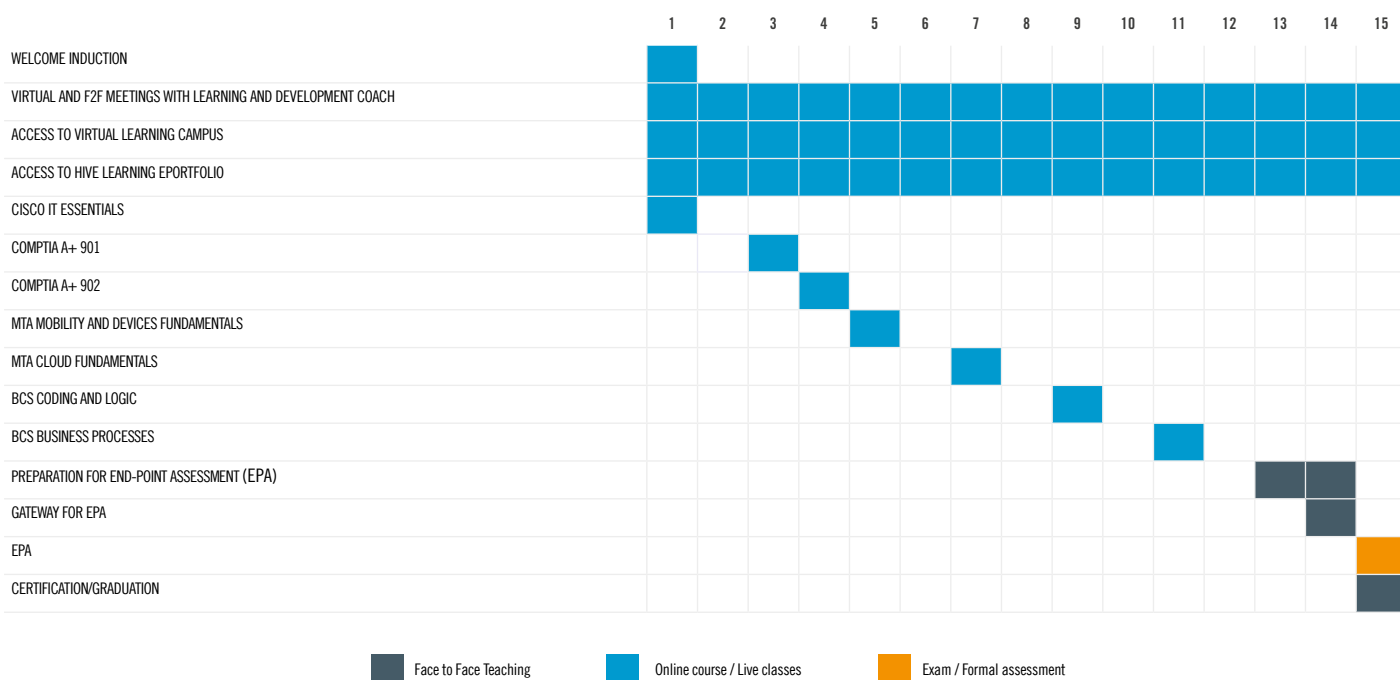


McCANN  
LONDON

tribal  
worldwide

Omnicom  
MediaGroup

# YOUR LEARNING JOURNEY



## ABOUT CREATIVE PIONEERS

- Creative Pioneers™ is an award winning nationwide campaign to find the next generation of advertising, creative and digital media talent.
- The brainchild of Janet Hull OBE, since 2012 the Institute of Practitioners in Advertising (IPA) ran Creative Pioneers and worked with 300+ advertising agencies.
- With the Apprenticeship Levy introduced in April 2017, the IPA chose Arch Apprentices to power the programme to keep up with increasing demand.
- In 2016, Ofsted rated Arch 'Outstanding' in every area making them one of the top 5% of all independent learning providers.

## PRE ENTRY REQUIREMENTS

- Must already have English and Maths GCSEs at Grade C (4) or above and preferably a total of five GCSEs.



## WHAT'S INCLUDED IN THE APPRENTICESHIP?

20% of the apprenticeship must be done away from the apprentices' work to count towards their off-the-job training - this can be a mix of face to face and virtual classrooms, projects, distance learning and meetings with their dedicated Learning and Development Coach.

Qualifications included:

- **CompTIA A+**
- **MTA Mobility and Devices Fundamentals**
- **MTA Cloud Fundamentals**
- **BCS Coding and Logic**
- **BCS Business Processes/ITIL Foundation**
- **Cisco IT Essentials**
- **Infrastructure Technician Level 3 Apprenticeship**

## THE PERSON YOU'LL HAVE AT THE END OF THE APPRENTICESHIP WILL:

- ✓ Demonstrate strong interpersonal skills and cultural awareness when dealing with colleagues, customers and clients.
- ✓ Effectively operate a range of mobile devices and securely add them to a network.
- ✓ Demonstrate the necessary skills and behaviours to securely operate across all platforms and areas of responsibilities.
- ✓ Apply structured techniques to problems, test methodologies and troubleshooting.
- ✓ Effectively record, analyse and communicate data at the appropriate level using tools and processes.
- ✓ Analyse problems by selecting the appropriate tools and techniques.
- ✓ Optimise the performance of hardware, software and Network Systems and services.